



Town of Acushnet
c/o Constellation
P.O. Box 4911
Houston, TX 77210-9547

Address

Do not discard! Time-sensitive notice regarding electricity rates!
CUSTOMER NOTIFICATION OPT-OUT POSTCARD



The Town of Acushnet

Community Electricity Program

July 14, 2021

Dear Basic Service Customer,

The town of Acushnet approved the Acushnet Community Electricity program authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with NStar Electric Company (Eversource). The goals of the Program are to provide you with competitive choice, longer-term price stability and more renewable energy options, however, future savings cannot be guaranteed because future Basic Service rates are not known.

You will be automatically enrolled in the Acushnet Community Electricity program unless you choose not to participate (opt out).

YOU MUST MAIL AND POSTMARK YOUR OPT-OUT CARD ON OR BEFORE AUGUST 16, 2021 TO AVOID AUTOMATIC ENROLLMENT IN THE AGGREGATION PROGRAM.

After a competitive bid process, Constellation was selected as our Electricity Supplier for a contract starting on the January 2021 meter reading through the December 2023 meter reading. If you do not opt out of the Program, your participation will start on your September electricity meter reading. A comparison of the rates for the aggregation program and current rates for Eversource Basic Service are shown below.

Rate Class	Town of Acushnet Community Electricity Program (Standard Product - No Action Required)	"50% Local Green" Fifty (50) Percent Local Renewable Energy	"100% Local Green" One Hundred (100) Percent Local Renewable Energy	Current Eversource (NStar Electric Company) Basic Service
Residential	\$0.10470/kWh	\$0.12244/kWh	\$0.14019/kWh	\$0.10753/kWh
Small Commercial	\$0.10470/kWh	\$0.12244/kWh	\$0.14019/kWh	\$0.09850/kWh
Industrial*	\$0.10470/kWh	\$0.12244/kWh	\$0.14019/kWh	\$0.10662/kWh *SEMA
Duration	January 2021 – December 2023 Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.			July 1 – December 31, 2021, or September 30, 2021* Residential and Small Commercial rates change every six months. *Industrial rates change every three months.

Rates indicated above are for Supply Services only. Under the contract, the rate per kWh (kilowatt-hour) for electric supply will be fixed until your December 2023 meter reading. The Standard Product rate for Residential customers will remain below Eversource's Basic Service rate until the Eversource Basic Service rate for Residential customers changes on January 1, 2022. The Standard Product rate for Small Commercial customers is not below Eversource's current Basic Service rate. The Standard Product rate for Industrial customers will remain below Eversource's current Basic Service Industrial rate until the Eversource Basic Service rate for Industrial customers changes on October 1, 2021. Program prices could increase as the result of a change in law that results in a direct material increase in costs during the term of the electric supply agreement.

There is no guarantee of savings. The primary intent of the Program is to provide price stability and savings over the duration of the 35-month term. However, future savings cannot be guaranteed because Eversource Basic Service rates change every six months for Residential and Small Commercial customers and every three months for Industrial customers. Thus, Eversource's Basic Service rates may be above or below the Program rate during any subsequent period.

AGGREGATION FEE for all Acushnet products is included in the above rates. This fee is \$0.001/kWh for the aggregation consultant.

PROGRAM DETAILS

- As an eligible participant, your account will be automatically enrolled in the Program unless you choose to opt out.
- You may leave the Program at any time without early termination fees.
- You will continue to receive one bill from Eversource.
- You will continue to send payment to Eversource.
- Eversource will continue to respond to emergencies and outages.
- Reliability and quality of service will remain the same.
- Program rates include taxes which are billed as part of the power supply charge.

Participation	Needed
If you want to participate in this program →	No action required
If you do NOT want to participate in this program →	Sign the enclosed opt-out card. Mail the card in the enclosed postage-paid envelope no later than <u>AUGUST 16, 2021.</u>

IF YOU HAVE BEEN MAILED THIS NOTIFICATION, you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CUSTOMERS who have been mailed this notification will be automatically enrolled in the Program and start benefiting from this fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS will continue to receive those benefits from Eversource.

TAX-EXEMPT SMALL COMMERCIAL CONSUMERS must send a copy of their Energy Exemption Certificate directly to Constellation via email: CNETaxForms@constellation.com, fax: (877) 243-4968, or by mail: ATTN: Tax Team, 1001 Louisiana Street, Suite 2300, Houston, TX 77002

IF YOU ARE RECEIVING ELECTRICITY SUPPLY FROM A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR, you **must** sign the attached card and opt out of this program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

RENEWABLE ENERGY

- **OPTION: "50% LOCAL GREEN" – FIFTY (50) PERCENT LOCAL RENEWABLE ENERGY**

The optional product offers an elective fifty (50) percent local renewable energy originating from qualified Massachusetts Class I renewable energy sources. Call Constellation at (833) 461-0813 to select this option. The price of this offer is \$0.12244/kWh.

- **OPTION: "100% LOCAL GREEN" – ONE HUNDRED (100) PERCENT LOCAL RENEWABLE ENERGY**

The optional product offers an elective one hundred (100) percent local renewable energy originating from qualified Massachusetts Class I renewable energy sources. Call Constellation at (833) 461-0813 to select this option. The price of this offer is \$0.14019/kWh.

Products described as **Green** contain renewable energy above that required by state law. The additional renewable energy qualifies for MA Class I designation. **Local** refers to geographic areas permitted under MA Class I designation, namely New England, New York and eastern Canada.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION ON YOUR OWN, you **must** opt out of this program. This will ensure you continue to receive your electricity from that Green Power Supply.

SOLAR ELECTRICITY CONSUMERS will not be impacted and will continue to receive their net metering credits while participating in the Program.

INSTRUCTIONS ON HOW TO OPT OUT

If you do not wish to participate in the Program, simply sign and return the enclosed card in the postage-paid envelope. **The envelope must be mailed or postmarked on or before AUGUST 16, 2021 to avoid automatic enrollment in the aggregation program.** There is no penalty to opt out in order to remain on Eversource Basic Service.

ANY TIME AFTER ENROLLMENT, you can leave the Program with no early termination fees. This will occur during the next available billing cycle, whereupon your account(s) will be returned to Eversource's Basic Service.

EXIT TERMS FOR BASIC SERVICE: There is no penalty charge for leaving Eversource's Basic Service, however Industrial customers may receive a billing adjustment charge or credit.

HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM

Additional information about Eversource Basic Service electricity rates may be found on the [MASS.GOV](http://www.mass.gov) website here: www.mass.gov/information-for-consumers-about-the-electric-industry. For residential accounts, visit the Eversource website www.eversource.com/content/ema-c/residential/my-account. Please refer to the Basic Service category to determine the best option for you. For business accounts, visit the Eversource website www.eversource.com/content/ema-c/business/my-account. Account holders may also call Eversource (NSTAR Electric Company) for assistance at (800) 592-2000 for residential, or (800) 340-9822 for business.

FOR MORE DETAILED INFORMATION regarding your community's program, visit MassCEA.com/acushnet, or call toll-free at [\(844\) 627-7232](tel:8446277232).

SUPPLIER INFORMATION

The aggregation supplier is Constellation. You may contact the supplier at [\(833\) 461-0813](tel:8334610813), Monday through Friday, between the hours of 9:00 AM and 5:00 PM, or via email at vst@constellation.com.

THERE IS NO GUARANTEE OF SAVINGS

The primary intent of the Program is to provide price stability and savings over the duration of the 35-month term. However, future savings cannot be guaranteed because Eversource Basic Service rates change every six months for Residential and Small Commercial customers and every three months for Industrial customers. Thus, Eversource's Basic Service rates may be above or below the program rate during any subsequent period.



Acuhsnet Community Electricity



IMPORTANT NOTICE



The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from town of Acushnet about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p>SPANISH/ESPAÑOL Incluye importante notificación de</p> <p>sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważne powiadomienie od</p> <p>dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído do</p> <p>sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे</p> <p>बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p>CHINESE (SIMPLIFIED)/中文 随附来自</p> <p>的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p>MARATHI/मराठी कडून महत्त्वाची सूचना संलग्न केली आहे</p> <p>आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/中文 随附以下重要通知</p> <p>事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti òdò</p> <p>nípa isẹ́ iná mọ̀nà mọ̀nà rẹ̀. Túmọ̀ àkíyèsí nàà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà nàà tàbí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànlọ̀wọ̀.</p>
<p>HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan</p> <p>osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa e zitere na</p> <p>gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nọmba à ma ọ bụ gaa na webusajị, dij n'elu, maka enyemaka.</p>

<p>VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ</p> <p>về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎት ላይ በተመለከተ ከ</p> <p>የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል።</p> <p>ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። አዛ ለማግኘት፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p>RUSSIAN/РУССКИЙ Прилагается важное сообщение от</p> <p>касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p>SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid</p> <p>oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p>ARABIC/عربي ملاحظة هامة متضمنة من</p> <p>حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p>JAPANESE/日本語 からの電力供給に関する重要なお知らせが添付されています。このお知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី</p> <p>អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p>GUJARATI/ગુજરાતી ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે</p> <p>તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important ci-joint de</p> <p>à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambathiswa kutoka kwa</p> <p>kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato da</p> <p>riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p>HINDI/हिंदी यह महत्वपूर्ण सूचना</p> <p>की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여</p> <p>에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก</p> <p>เกี่ยวกับบริการไฟฟ้าของคุณ แปะประกาศทันที โทรไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσωκλείεται σημαντική ειδοποίηση από</p> <p>που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ</p> <p>ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>



The Town of Acushnet Community Electricity Program Opt-Out Reply Card

Address

If you want to participate in the Community Electricity program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

- 1) Sign and date
- 2) Insert into postage pre-paid envelope
- 3) Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

THE ENVELOPE MUST BE MAILED AND POSTMARKED ON OR BEFORE **AUGUST 16, 2021** TO OPT OUT OF THE PROGRAM BEFORE AUTOMATIC ENROLLMENT.



X

Signature

Date